

# Family Assistance Center (FAC) Overview



# Family Assistance Center (FAC) Overview

- **Train the Family Assistance Team (FAT)**
- **Background**
- **Staffing**
- **Operation**
- **FAC Activation Exercise**



# Objectives

- **Learn and discuss reasons for operating a FAC**
- **Understand essential services provided by FACs**
- **Review the key agencies involved in the Army Family and Soldier Readiness System**
- **Become acquainted with the members of the FAC**



# What Is a FAC

## Family and Soldier Readiness System

- **Family Readiness Group**
- **Rear Detachment Family Readiness Liaison**
- **The Army Family**
- **ACS Family Assistance Center**
- **A FAC *is not* a Family Readiness Center**

# Why a FAC?

- Provide services in times of contingency call-up, mobilization, and large-scale deployment
- Serve as an official information conduit
  - Crisis referral Service
  - Legal assistance
  - Focal point for Army family assistance and support system personnel □
  - Problem solving
  - Coordinates with RD and FRG leaders
  - Assist personnel involved in local and national emergencies, or evacuations.
- FAC ties into the installation contingency plan.

ARC, Chaplain,  
AER, Finance,  
Housing, ID Cards,  
TRICARE

# FAC Essential Services

- **ID Cards**
- **DEERS enrolment**
- **TRICARE information**
- **Emergency financial Assistance**
- **Legal Information**
- **ACS**
- **Crisis referral (through State Area Command (STARCC) state and local human service agencies.**



# FAC Support Agencies

- **Active and Reserve Component (AC and RC)**
- **Representatives from local Health and Human Services**
- **Child Protective Services**
- **Local food bank**
- **United Way**



# FAC

## Set up the FAC Additional Information Questions

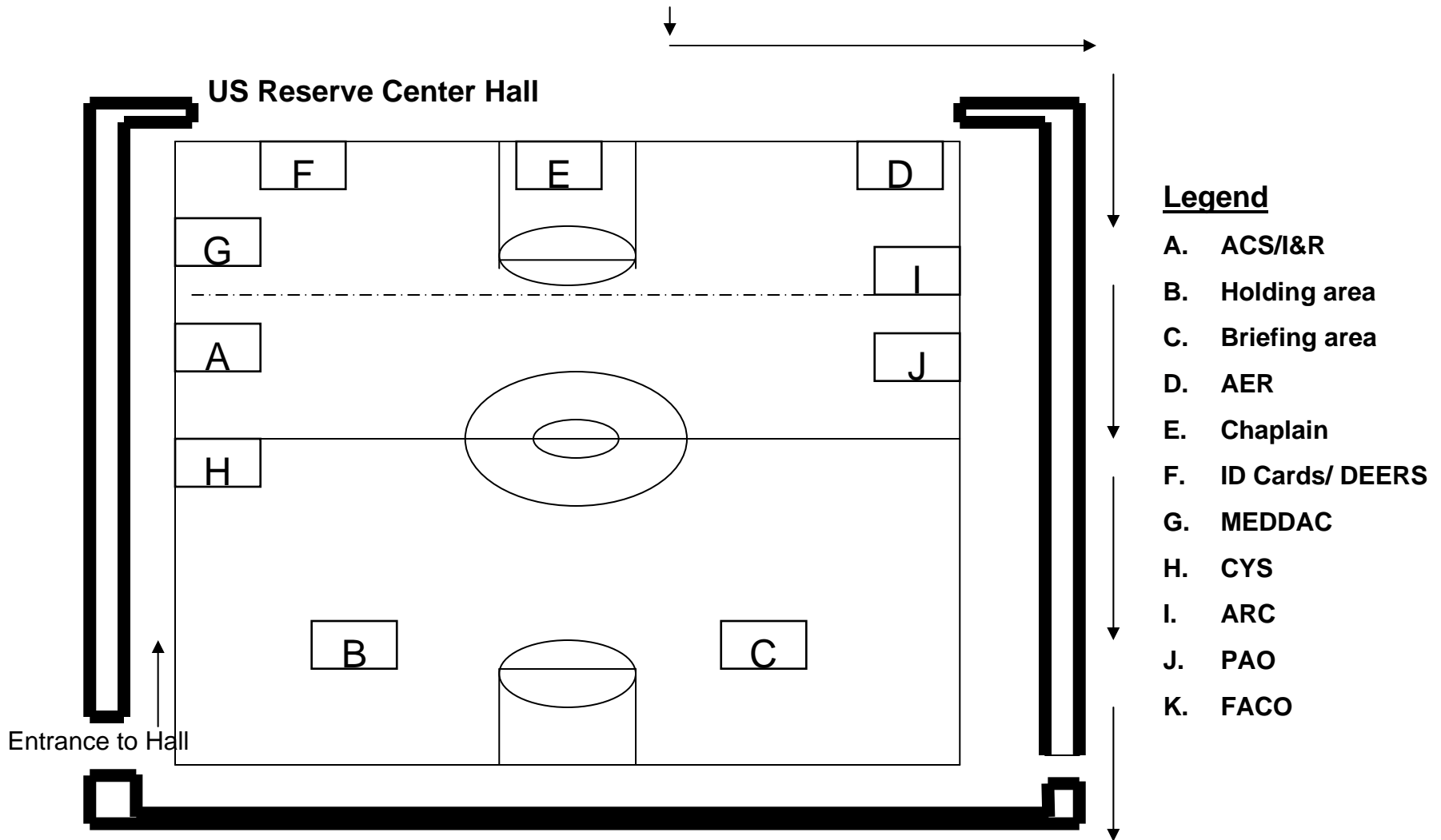


# FAC

## Summary Conclusion

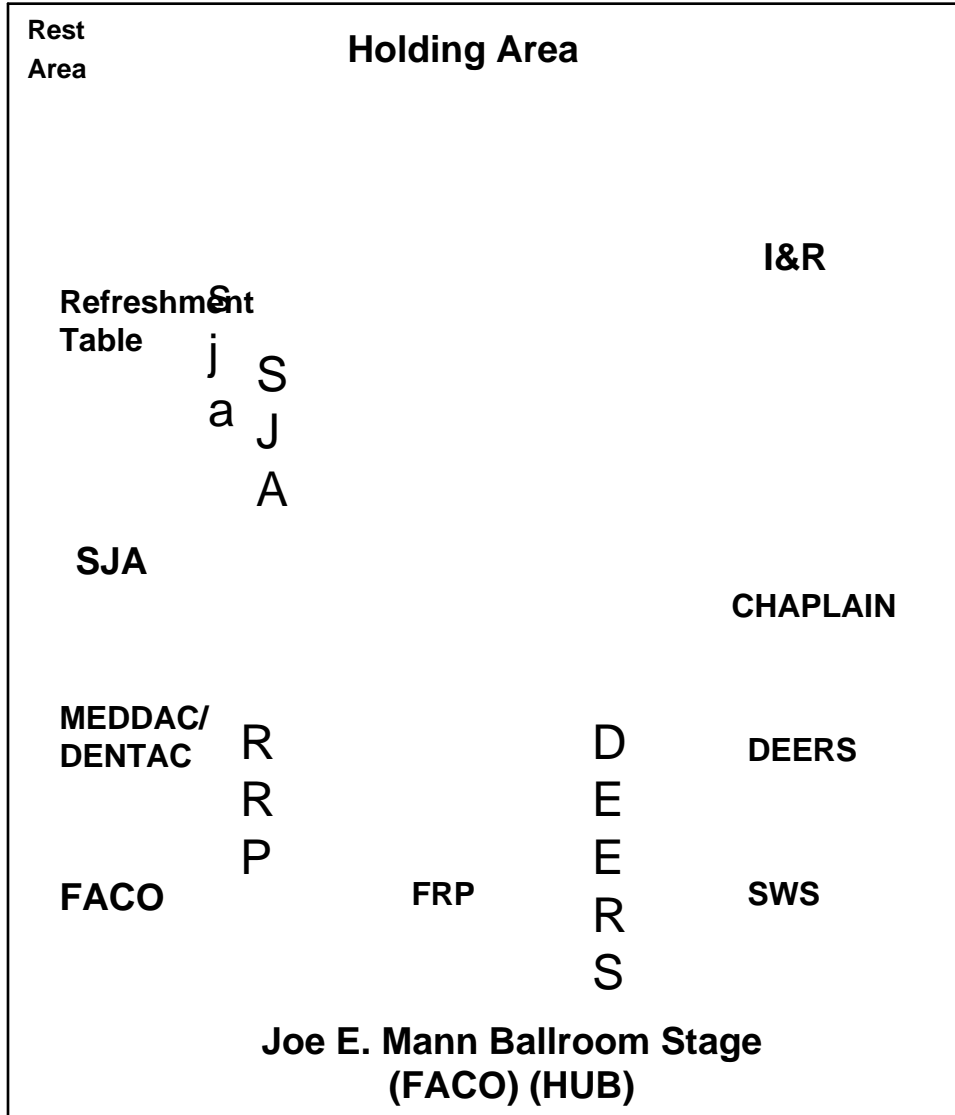


# OFF POST FAMILY ASSISTANCE CENTER (FAC) (Pending)



**Family Assistance Center Layout  
3392 Magruder Ave (Joe E. Mann Ballroom)  
Fort Jackson, SC 29207**

**Rest  
Rooms**



**Back  
Parking  
Lot**

**Magruder  
Avenue**